

# Microsoft 365 And Surface: Better Together

Forrester's analysis found the following three-year financial, productivity, and employee experience impacts for Microsoft 365 with Surface.

## MICROSOFT 365 AND SURFACE SAVES YOU TIME



HOURS SAVED PER WEEK  
FOR COMMON TASKS:

**5 hours**

Microsoft 365  
on Surface

**2 hours**

Microsoft 365 on  
non-Surface devices

ADDITIONAL TIME SAVED  
FOR HIGHLY-MOBILE USERS:

**+4 hours**

Microsoft 365  
on Surface

**+2 hours**

Microsoft 365 on  
non-Surface devices

TOTAL TIME SAVED  
FOR HIGHLY-MOBILE USERS:

**9 hours**

Microsoft 365  
on Surface

**4 hours**

Microsoft 365 on  
non-Surface devices

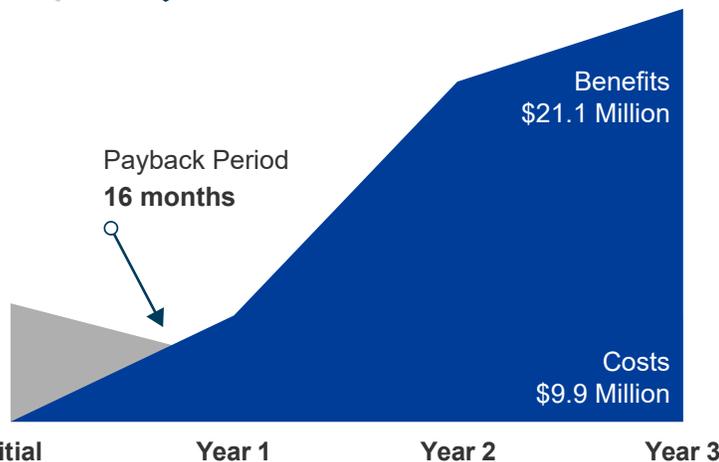
## INCREASES ROI BY 11%



ROI on Surface



ROI on non-Surface



## IMPROVES THE EMPLOYEE EXPERIENCE



Agree that M365-powered Surface devices improves employee retention.



Agree that M365-powered Surface devices improves employee satisfaction.



Agree that M365-powered Surface devices position their organization as a top employer.



Read the results

This document is an abridged version of a case study commissioned by Microsoft titled, "Maximizing Your ROI From Microsoft 365 Enterprise With Microsoft Surface", May 2018.

# Productivity Benefits Of Using Microsoft 365 On Surface

Forrester's analysis of survey responses and customer interviews found the following three-year financial impact and productivity gains for Microsoft 365 with Surface.

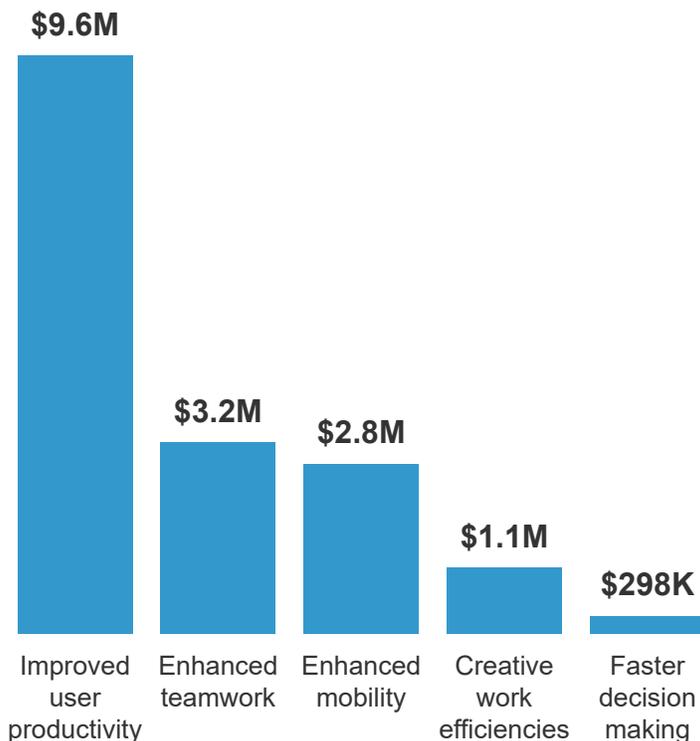
## DRIVING PRODUCTIVITY WITH MICROSOFT 365 AND SURFACE

"Microsoft 365-powered Surface devices have greatly eased access to critical information and content in the field, improving our sales function and helping us drive growth."

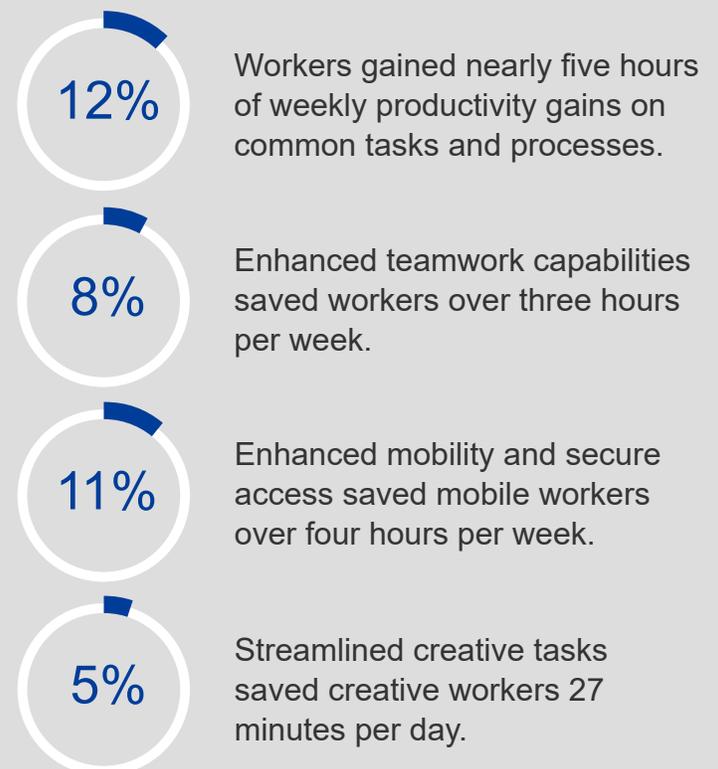
Survey respondent



## THREE-YEAR FINANCIAL VALUE OF PRODUCTIVITY BENEFITS WITH SURFACE



## WORKER PRODUCTIVITY IMPROVEMENTS AS A PERCENT OF THE AVERAGE 40-HOUR WORK WEEK



Read the results

This document is an abridged version of a case study commissioned by Microsoft titled, "Maximizing Your ROI From Microsoft 365 Enterprise With Microsoft Surface", May 2018.

# Modern Management Of Microsoft 365 And Surface

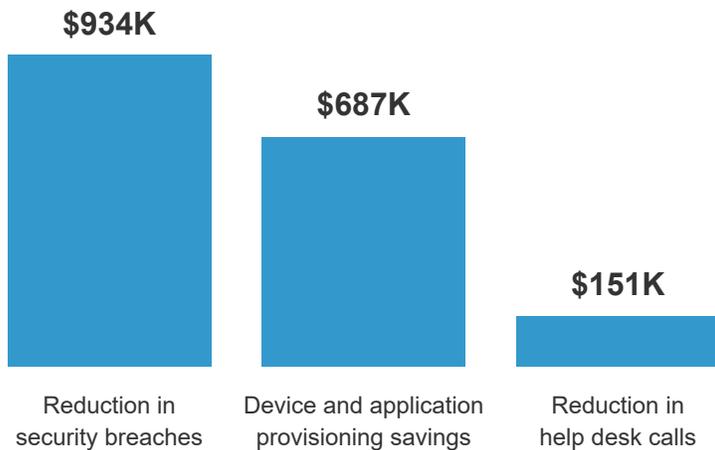
Forrester's analysis of survey responses and customer interviews found the following benefits for security and IT device management using Microsoft 365 with Surface.

"We used to provision applications and configure devices and security settings at the device level. Now, with Microsoft 365 and Surface, this process is very simple. We can configure, monitor, and enable or disable features remotely from a centralized point of control."

*Managing director,  
financial services*



## THREE-YEAR FINANCIAL VALUE OF MODERN MANAGEMENT BENEFITS



## DEVICE AND APPLICATION PROVISIONING SAVINGS

**2.5 hours per application**

Reduced application provisioning labor

**25 minutes per device**

Reduced configuration and deployment labor

## ADDITIONAL SECURITY AND IT BENEFITS



Reduction in help desk calls for password resets.



Reduction in security breach costs.



Reduction in annual security breaches volume.



Reduction in device and application performance tickets.



This document is an abridged version of a case study commissioned by Microsoft titled, "Maximizing Your ROI From Microsoft 365 Enterprise With Microsoft Surface", May 2018.

Read the results