

WE GET IT.

CDW Company Profile

Since your business takes you everywhere, we're everywhere too. With international hubs in key regions, CDW now offers operations across the globe. Partnering with us for your international needs can help you reach your goals and reduce the risk, complexity and cost that come with procuring, deploying and integrating technology. By combining local knowledge with years of experience in multinational logistics, CDW can deliver consistent, service-driven solutions across the globe while making international IT management simple.

CDW Middle East & Africa operations were established in 2007, headquartered in Dubai serving our customers in 31 countries across the region. Integrating new branch locations or expanding global reach demands a careful balancing act; choosing an international partner that has both local recourses and established international supply chain is key to driving competitive advantage and delivering a forward-thinking IT strategy. At CDW we are recipients of the industry's highest achievable accreditations, which we hold at both global and regional levels. Our IT solutions and services are designed to offer you strategic advantages over your competitors, helping you to attract and retain more customers, while increasing your market share.

At CDW, we are People Who Get IT.

Our Portfolio

PROFESSIONAL SERVICES

- Technical Consulting
- Project & Programme Management
- Onsite Deployment & Engineering
- Training

MANAGED SERVICES

- Infrastructure Network Monitoring & Management
- Desktop Management
- Service Management
- Field Engineering
- Service Desk
- Cloud Services

SOLUTIONS

- Cloud Migration
- Data Centre
- Workspace
- Networking
- Security
- Digital Transformation
- Smart Cities

SUPPLY

- Warehouse
- International Logistics
- Configuration
- Disposal
- ServiceTrack



To learn more, visit cdw-mea.com
or call +971 (0) 4 375 3579



We work to the highest standards and have an on-going investment in the development of our people across all areas of the business. Our accreditations enable us to advise and deliver some of the very latest products, services and solutions.

Some of our Partner Accreditations

- Adobe Platinum Reseller
- Apple Authorised Enterprise Reseller
- Cisco Gold Partner
- Citrix Partner Platinum Solution Advisor
- Dell EMC Titanium Black Partner
- F5 Networks Gold Partner
- Fortinet Expert Partner
- Hewlett Packard Enterprise Platinum Partner
- HP Inc. Platinum Partner
- Intel Platinum Partner
- Microsoft Gold Partner All Levels (CSP)
- Mimecast Service Partner
- NetApp Star International Partner
- Nutanix Master Partner
- Palo Alto Networks Diamond Innovator
- Proofpoint Platinum Partner
- Riverbed Premier Partner
- Symantec Premier Reseller
- Veritas Platinum Partner
- VMware Premier Partner

Our Recent Awards Include

- Cisco UK&I Commercial Partner of the Year 2019
- Citrix EMEA Networking Partner of the Year 2019
- Dell Tech Transformational Partner of the Year 2020
- Dell Power of Partnership' VMware Partner Award 2020
- Dell Tech Go Big-Win Big Services Partner of the Year 2020
- Fortinet Platinum Partner of the Year 2019
- HPI International Partner of the Year 2019
- **Microsoft Worldwide Surface Partner of the Year 2021**
- **Microsoft Global Azure Expert MSP 2020-2021**
- Nutanix Global Partner of the Year 2019
- Proofpoint UK Partner of the Year 2019
- Veeam Partner of the Year 2019

Geographical Coverage

- **Tier 1 Countries – 24x7x365 On-site Support Available**
- Bahrain
- Kingdom of Saudi Arabia
- Kuwait
- Oman
- Qatar
- South Africa
- United Arab Emirates
- **Tier 2 Countries – Next Business Day Support Available**
- Botswana
- Cote d'Ivoire
- Democratic Republic of Congo
- Djibouti
- Egypt
- Ethiopia
- Gabon
- Georgia
- Ghana
- Guinea
- Iraq
- Kenya
- Jordan
- Lebanon
- Mauritius
- Morocco
- Mozambique
- Namibia
- Nigeria
- Senegal
- Tanzania
- Turkey
- Zambia

CDW at a Glance

- **\$18.5 bn** Global Annual Net Sales
- **10,000+** Global Employees
- **4,700+** Global Service Roles
- **250,000** Global Customers
- **26** Global Locations
- **5** Continents

- Presence in both **Commercial** and **Public Sector**
- **Fortune 500** 2020 Listed Company (Ranked 178)
- Regional **24x7x365** service desk (Dubai)

- **Multiple** Global Distribution Centres (GDC)
- Purpose built **Service Operations Centres** (SOC)
- **International Locations** include APAC, MEA, UK, India, Australia, USA and Canada



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