

# CDW DELIVERS **IT** SERVICES AND SOLUTIONS TO DRIVE COMPETITIVE ADVANTAGE. OUR **INTERNATIONAL** REACH WILL **ACCELERATE** YOUR SUCCESS



**PEOPLE  
WHO  
GET IT**

Since your business takes you everywhere, we're everywhere too. With international hubs in key regions, CDW now offers operations across the globe. Partnering with us for your international needs can help you reach your goals and reduce the risk, complexity and cost that come with procuring, deploying and integrating technology. By combining local knowledge with years of experience in multinational logistics, CDW can deliver consistent, service-driven solutions across the globe while making international IT management simple.

CDW Middle East & Africa operations were established in 2007, headquartered in Dubai serving our customers in 31 countries across the region. Integrating new branch locations or expanding global reach demands a careful balancing act; choosing an international partner that has both local recourses and established international supply chain in key to driving competitive advantage and delivering a forward-thinking IT strategy. At CDW we are recipients of the industry's highest achievable accreditations, which we hold at both global and regional levels. Our IT solutions and services are designed to offer you strategic advantages over your competitors, helping you to attract and retain more customers, while increasing your market share.

## In-Region Delivered Services

PROFESSIONAL SERVICES	MANAGED SERVICES	SOLUTIONS	SUPPLY
<ul style="list-style-type: none"><li>· Technical Consulting</li><li>· Project &amp; Programme Management</li><li>· Onsite Deployment &amp; Engineering</li><li>· Training</li></ul>	<ul style="list-style-type: none"><li>· Infrastructure</li><li>· Network Monitoring &amp; Management</li><li>· Desktop Management</li><li>· Service Management</li><li>· Field Engineering</li><li>· Service Desk</li><li>· Cloud Services</li></ul>	<ul style="list-style-type: none"><li>· Cloud Migration</li><li>· Data Centre</li><li>· Workspace</li><li>· Networking</li><li>· Security</li><li>· Digital Transformation</li><li>· Smart Cities</li></ul>	<ul style="list-style-type: none"><li>· Warehouse</li><li>· International Logistics</li><li>· Configuration</li><li>· Disposal</li><li>· ServiceTrack</li></ul>

We work to the highest standards and have an on-going investment in the development of our people across all areas of the business. Our accreditations enable us to advise and deliver some of the very latest products, services and solutions.

## CDW EMEA Coverage

### Partner Coverage

- Adobe Platinum Partner
- Apple Authorised Reseller & Solution for Education Expert
- AppSense Gold Certified Solution Partner
- AWS Partner
- Check Point 3Star
- Cisco Gold Partner & Master Cloud Builder
- Citrix Partner Platinum Solution Advisor
- Dell EMC Titanium Black Partner
- Fortinet Platinum
- F5 Gold
- Hitachi Data Systems Platinum Partner
- Hewlett Packard Enterprise Platinum Partner
- HP Inc. Platinum Partner
- IBM Premier Business Partner
- Lenovo Gold Partner
- Microsoft Gold Partner
- Microsoft LSP (Licensing Solutions Provider)
- Microsoft ADR (Authorised Device Reseller)
- Microsoft Cloud Deployment Partner
- Mimecast Service Partner
- NetApp Star Partner Multi Geo
- Nutanix Elite Partner
- Nimble Gold Partner
- Palo Alto Networks Platinum
- RedHat Premier Business Partner
- Riverbed Premier Partner
- RSA Focus
- Samsung Team of Empowered Partners (STEP) – Platinum
- Symantec Gold Partner
- Toshiba Premier Partner
- Veritas Platinum Partner
- VMware Premier Partner

### Geographical Coverage

- **Tier 1 Countries – 24x7x365 On-site Support Available**
  - Bahrain
  - Kingdom of Saudi Arabia
  - Kuwait
  - Oman
  - Qatar
  - South Africa
  - United Arab Emirates
- **Tier 2 Countries – Next Business Day Support Available**
  - Botswana
  - Cote d'Ivoire
  - Democratic Republic of Congo
  - Djibouti
  - Egypt
  - Ethiopia
  - Gabon
  - Georgia
  - Ghana
  - Guinea
  - Iraq
  - Kenya
  - Jordan
  - Lebanon
  - Mauritius
  - Morocco
  - Mozambique
  - Namibia
  - Nigeria
  - Senegal
  - Tanzania
  - Turkey
  - Zambia
  - Zimbabwe

## CDW at a Glance

- **\$17 bn** Global Annual Net Sales
- **9,800+** Global Employees
- **3,500+** Global Service Roles
- **250,000** Global Customers
- **5** Continents

- Presence in both **Commercial** and **Public Sector**
- **Fortune 500** 2017 Listed Company (Ranked 189)
- Regional **24 x 7 x 365** service desk (Dubai)

- **Multiple** Global Distribution Centres (GDC)
- Purpose built **Service Operations Centres** (SOC)
- **International Locations** include APAC, Middle East, Africa, Australia, USA and Canada